



uMed's vision is one where precision medicine is accessible to the entire patient population, allowing care to be tailored at the individual rather than population level

uMed's recognise that any use of health data that extends beyond traditional patient – clinician interactions raise questions for healthcare stakeholders and patients alike. It was from these very questions that uMed was conceptualised to accelerate innovation whilst safeguarding the rights of the individual.

To that end, uMed governance details the core principles, safeguards and compliance processes used to achieve standards that exceed those dictated by regulators.

The Directors and Staff are fully committed to build a Quality Management system that provides a framework for measuring and improving performance to the requirements of the ISO9001:2015, clients, company objectives, legal and contractual requirements.

uMed quality policy is defined and strongly driven by the following management principles:

- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show of strong management involvement and commitment.
- Clear and robust client satisfaction and complaints policy.
- Efficient internal audit program of internal processes.
- Regular monitoring and analysis of practices, risk management, resources and feedback.
- Build a mutually profitable relationship with our clients, healthcare stakeholders and the IG community, ensuring their long-term success, through the understanding of their needs.

uMed has a policy of continual improvement and sets Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. The Quality Policy, Quality Objectives and the Integrated Management System are reviewed and updated regularly, at a frequency consistent with the needs of the organisation and its continuing suitability.

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